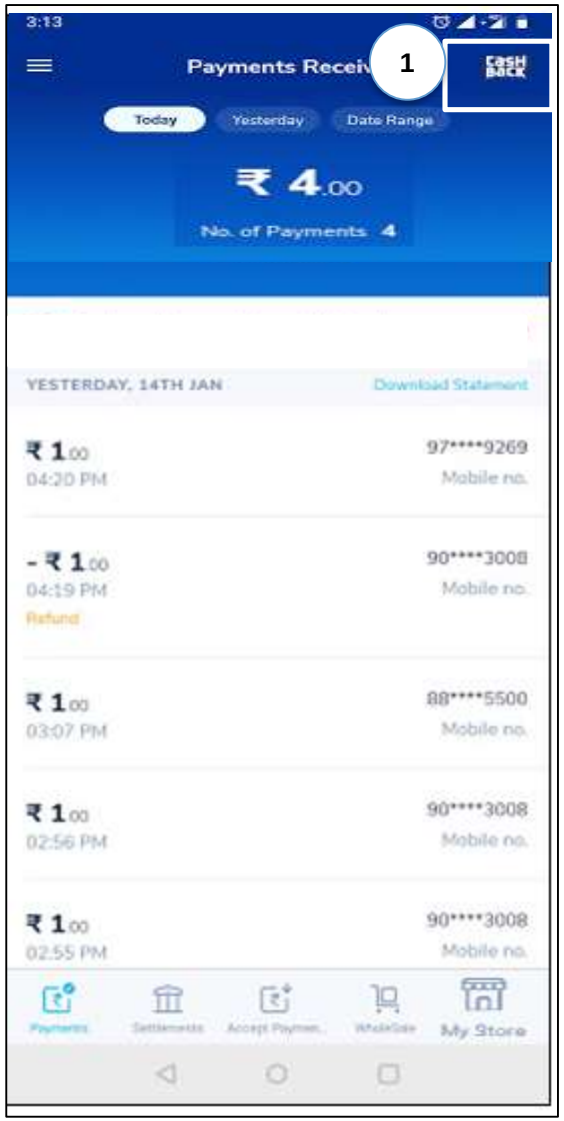
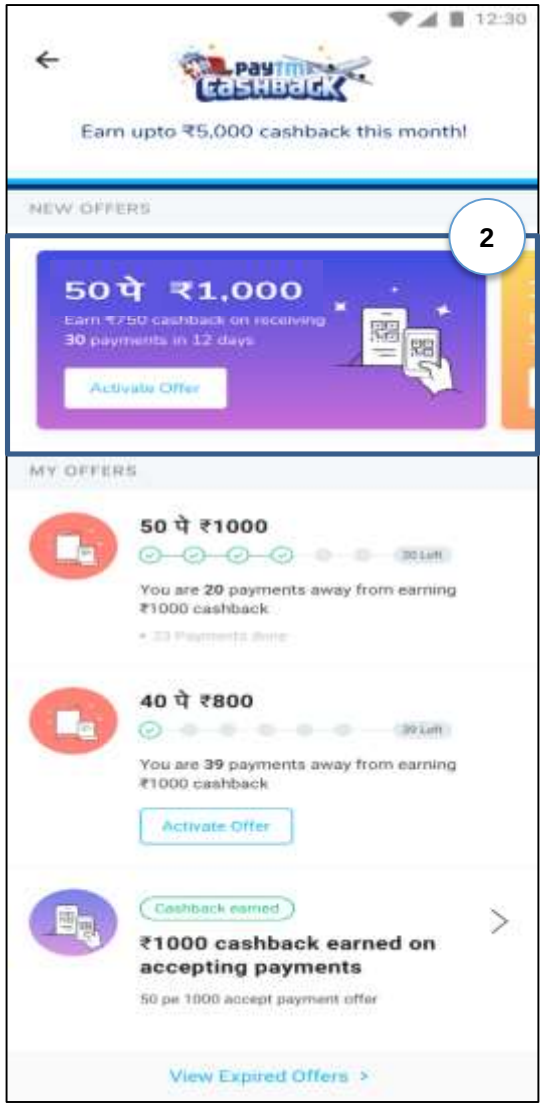
Training guide on Cashbacks tab in Business with Paytm App

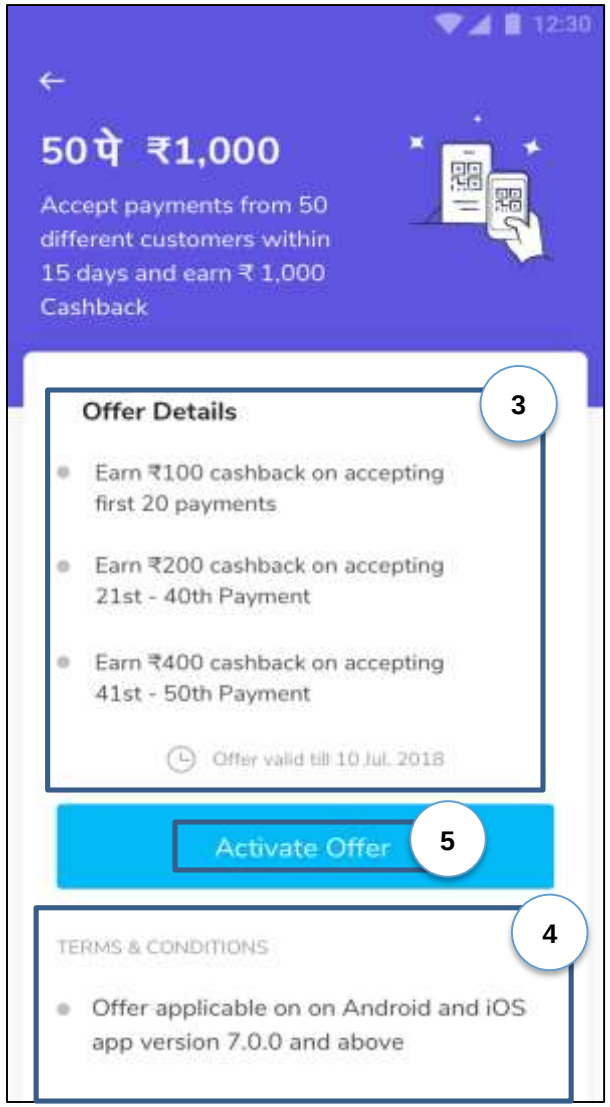
In this module we will discuss:

1. Cashbacks

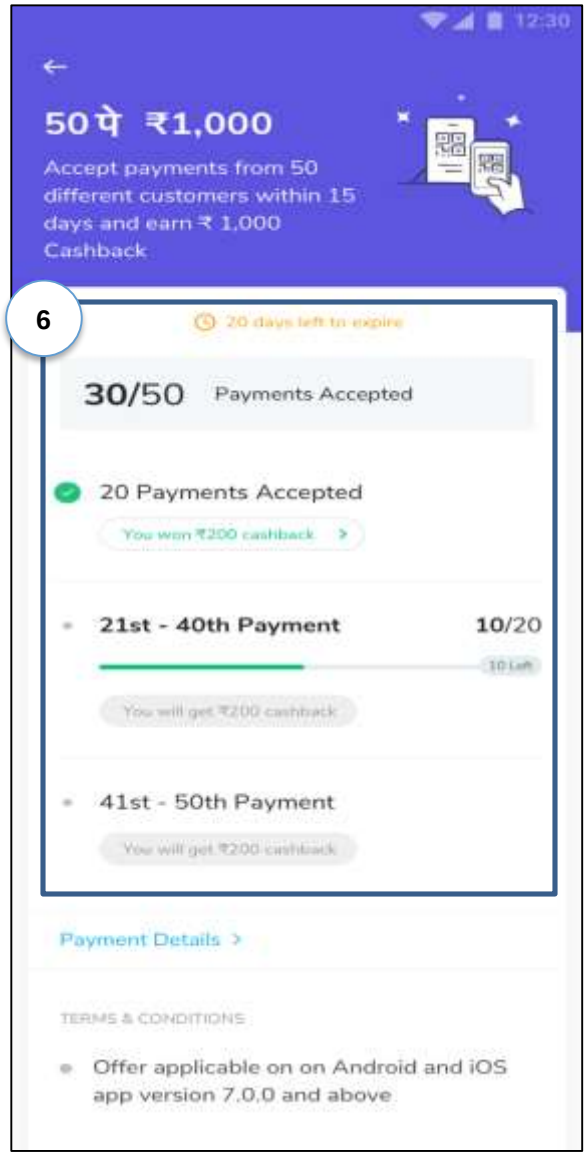
Cashbacks

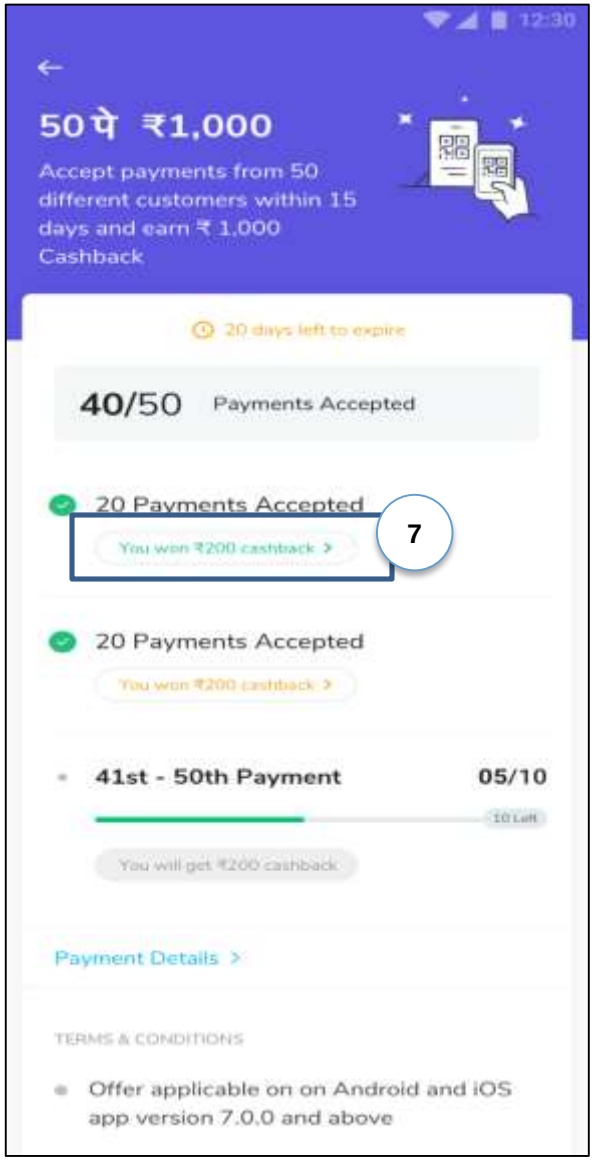


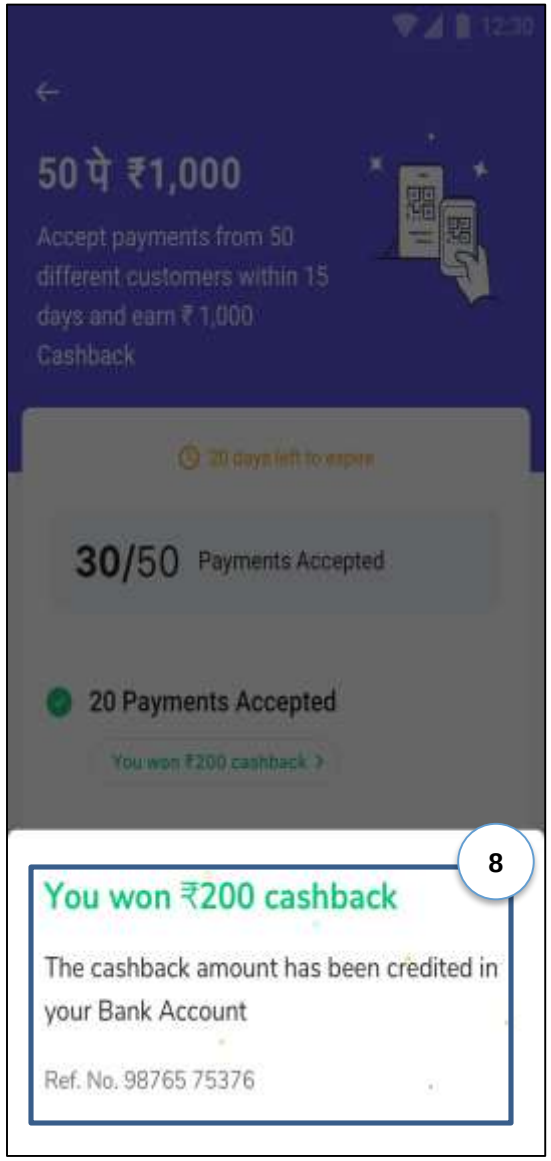




1. Tap on ‘ CaSH BaCK’ once you login to the app to view active cash back offers for your account
2. You can see all active offers for your account here, Tap on the offer to view details and activate
3. Read Offer details and validity details here
4. Make sure you go through all Terms & Conditions before activating offer by scrolling down the page
5. Tap on Activate Offer, if you want to activate this offer, you will see a confirmation that offer is activated



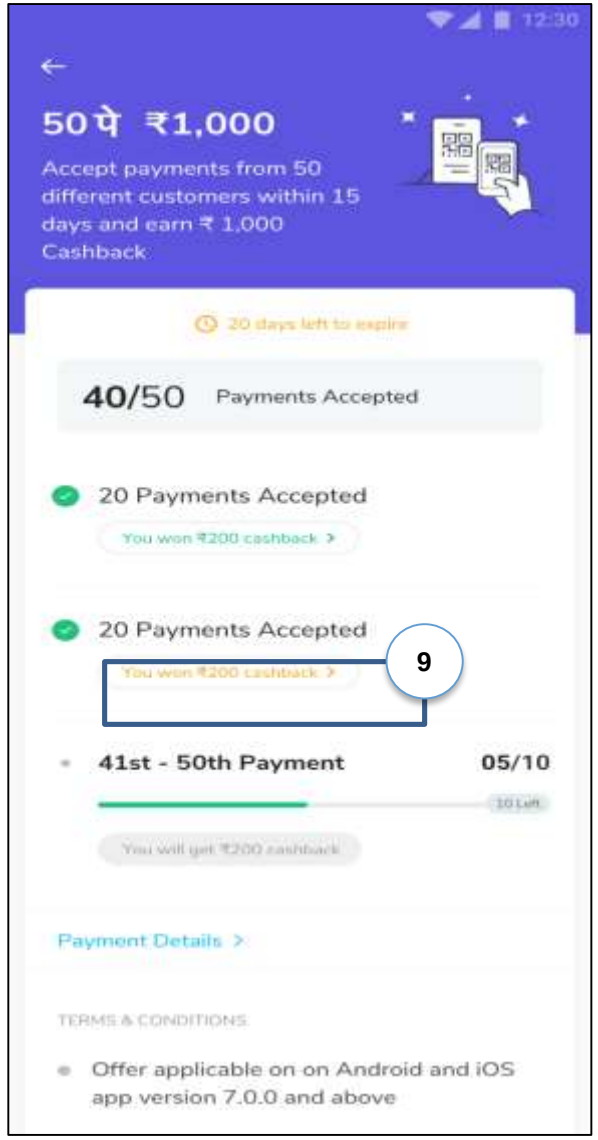


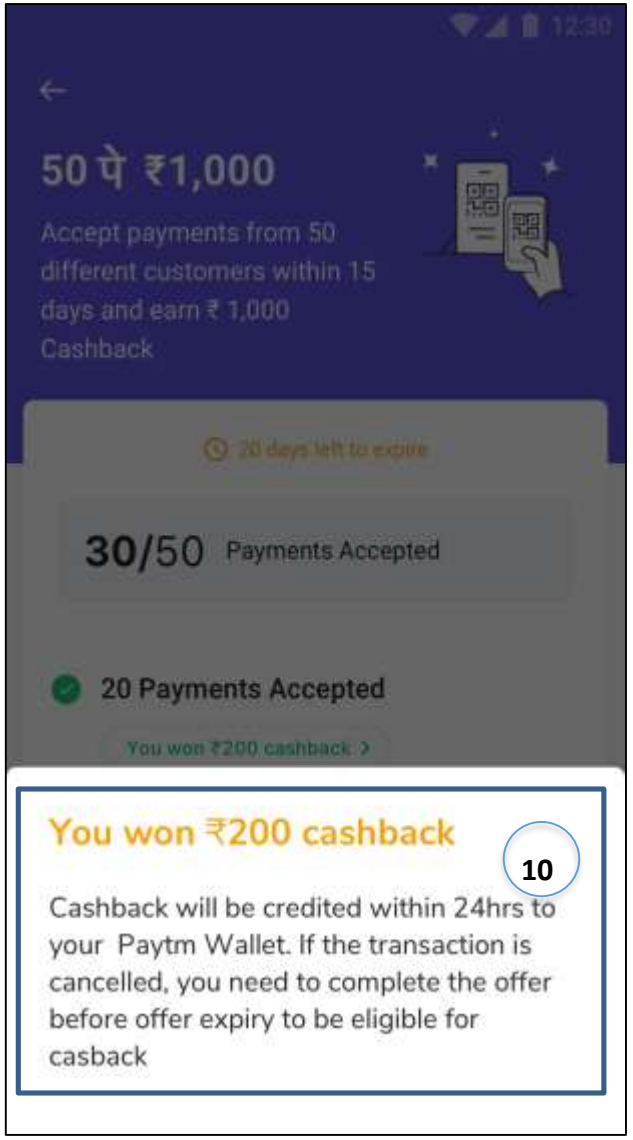


6 Here you can see no. of payments received along with cashback amount won also no. of days left for the offer to expire and how many payments have to be taken to get full cashback

7 Tap here to view cashback details

8 Cashback details would appear like this

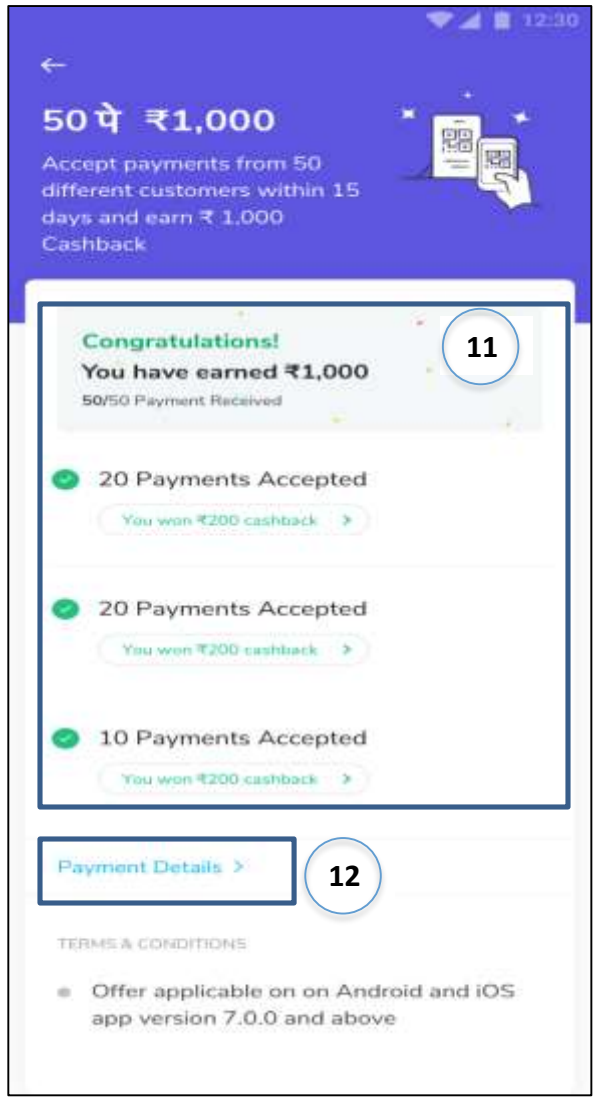


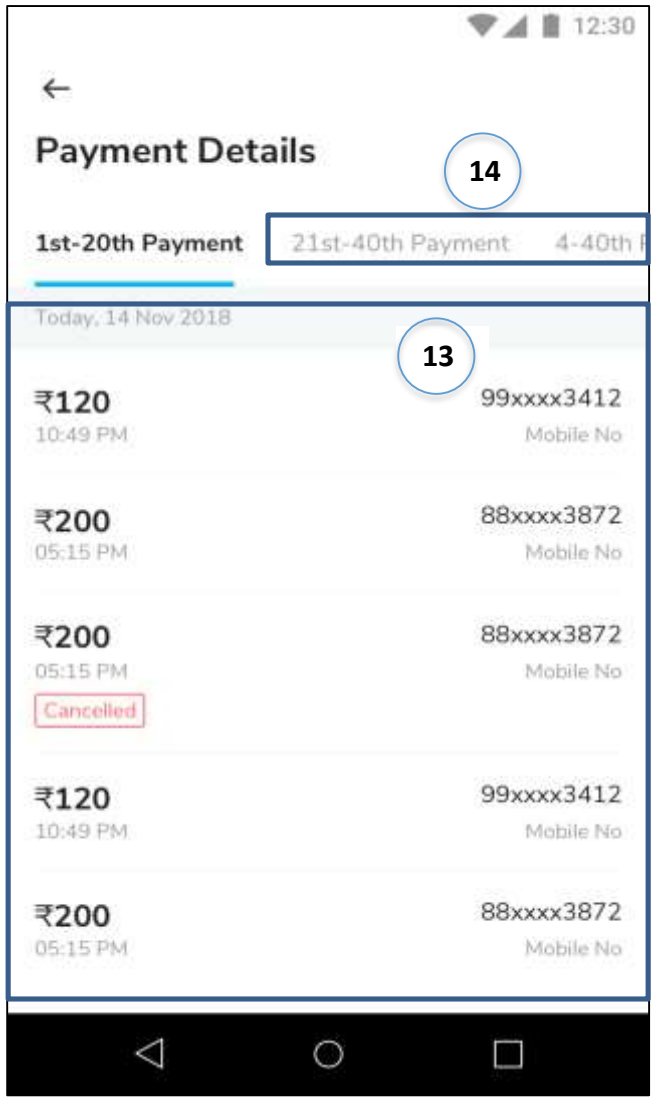


9 In case a cashback is earned but not received, it will appear in orange, Tap on it to view details

10 You can see details here

NOTE: Cashback will only be given if payment was successfully settled in bank account, cashback will be credited within 24hrs of a successful payment



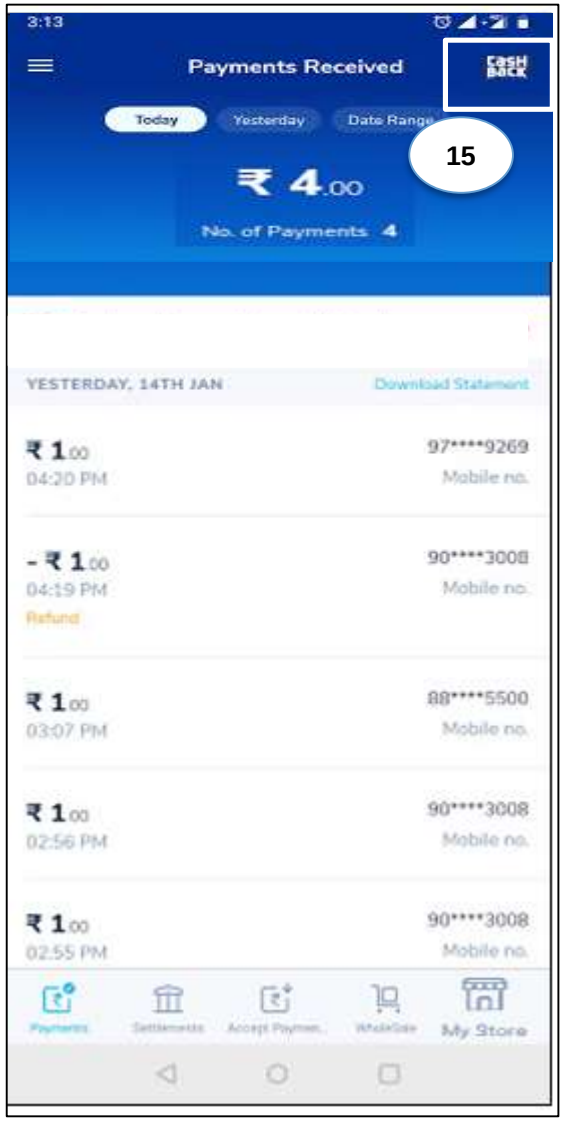


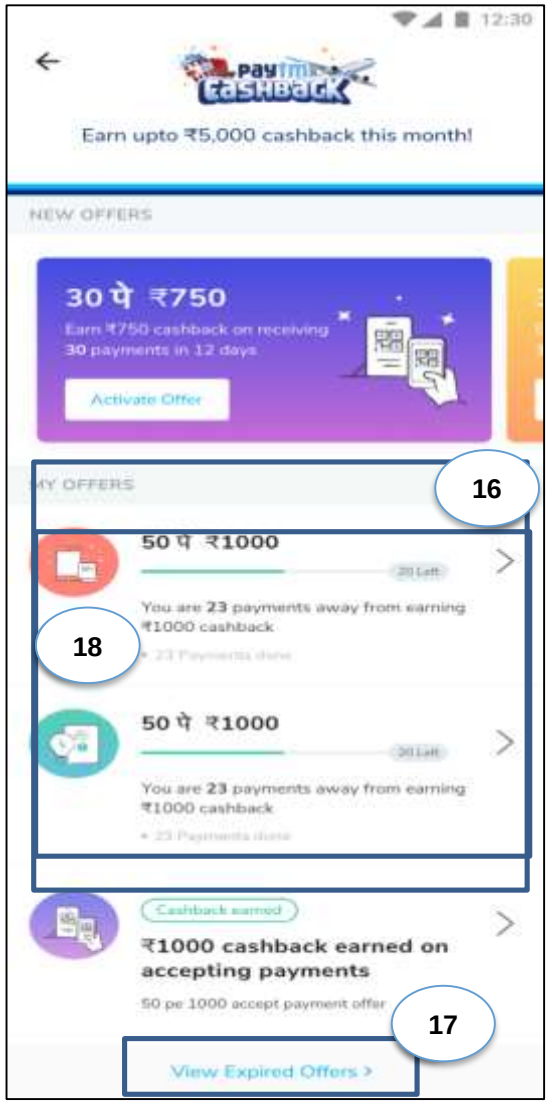
11 Once you have successfully received all payments within the mentioned time, you will win the full cashback as per Terms & Conditions, you will able to see the confirmation here with each cashback details

12 You can also check all payment details from here

13 Payment details will show here

14 Tap here, on no. of payments to track details





15 To view existing offers Tap on CaSH BaCK

16 You can view all your active offers here, the recent one will be shown on top, you can also view the no. of payments that have been successfully accepted and how many more needs to be accepted to get full cash back

17 By Tapping on View Expired Offers you can check Offers which expired

18 Tap on a particular offer to view details

For queries, please reach out to our Merchant Helpdesk: 0120- 4440440

Thankyou!